Online Social Networks and Media

Recommender Systems and Social Recommendations

Thanks to:
Jure Leskovec, Anand Rajaraman, Jeff Ullman
Recommendation Systems

- **Recommendation systems**
  - When a user buys an *item* (initially books) we want to recommend other items that the user may like
  - When a user rates a *movie*, we want to recommend movies that the user may like
  - When a user likes a *song*, we want to recommend other songs that they may like

- A big success of data mining
- Exploits the *long tail*
  - How *Into Thin Air* made *Touching the Void* popular
The Long Tail

Source: Chris Anderson (2004)

Sources: Erik Brynjolfsson and Jeffrey Hu, MIT, and Michael Smith, Carnegie Mellon; Barnes & Noble; Netflix; RealNetworks
Physical vs. Online

Beyond bricks and mortar there are two main retail models – one that gets halfway down the Long Tail and another that goes all the way. The first is the familiar hybrid model of Amazon and Netflix, companies that sell physical goods online. Digital catalogs allow them to offer unlimited selection along with search, reviews, and recommendations, while the cost savings of massive warehouses and no walk-in customers greatly expands the number of products they can sell profitably.

Pushing this even further are pure digital services, such as iTunes, which offer the additional savings of delivering their digital goods online at virtually no marginal cost. Since an extra database entry and a few megabytes of storage on a server cost effectively nothing, these retailers have no economic reason not to carry everything available.

"IF YOU LIKE BRITNEY, YOU'LL LOVE ..."
Just as lower prices can entice consumers down the Long Tail, recommendation engines drive them to obscure content they might not find otherwise.

Read [http://www.wired.com/wired/archive/12.10/tail.html](http://www.wired.com/wired/archive/12.10/tail.html) to learn more!
Utility (Preference) Matrix

<table>
<thead>
<tr>
<th></th>
<th>Harry Potter 1</th>
<th>Harry Potter 2</th>
<th>Harry Potter 3</th>
<th>Twilight</th>
<th>Star Wars 1</th>
<th>Star Wars 2</th>
<th>Star Wars 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>4</td>
<td></td>
<td></td>
<td>5</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B</td>
<td>5</td>
<td>5</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C</td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>4</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3</td>
</tr>
</tbody>
</table>

How can we fill the empty entries of the matrix?
Recommendation Systems

• Content-based:
  – Represent the items into a feature space and recommend items to customer C similar to previous items rated highly by C
    • Movie recommendations: recommend movies with same actor(s), director, genre, ...  
    • Websites, blogs, news: recommend other sites with “similar” content
Content-based prediction

<table>
<thead>
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</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>5</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>B</td>
<td>5</td>
<td>5</td>
<td>4</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C</td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>4</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>D</td>
<td></td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3</td>
</tr>
</tbody>
</table>

Someone who likes one of the Harry Potter (or Star Wars) movies is likely to like the rest
  - Same actors, similar story, same genre
Intuition

- User profile
  - match
  - build
  - Item profiles
  - likes
  - recommend

- Red Circles
- Triangles
Extracting features for Items

- Map items into a **feature space:**
  - For movies:
    - Actors, directors, genre, rating, year,...
  - For documents?

- Items are now **real vectors** in a multidimensional feature space

<table>
<thead>
<tr>
<th>Star Wars</th>
<th>Year</th>
<th>Action</th>
<th>Sci-Fi</th>
<th>Romance</th>
<th>Lucas</th>
<th>H. Ford</th>
<th>Pacino</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1977</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

- Challenge: Make all feature values compatible

- Alternatively we can view a movie as a **set of features**:
  - Star Wars = {1977, Action, Sci-Fi, Lucas, H.Ford}
Extracting Features for Users

• To compare items with users we need to map users to the same feature space. How?
  – Take all the movies that the user has seen and take the average vector
    • Other aggregation functions are also possible.

• Recommend to user C the most similar item \( i \) computing similarity in the common feature space
  – How do we measure similarity?
Similarity

• Typically similarity between vectors is measured by the Cosine Similarity

\[
\cos(x, y) = \frac{x \cdot y}{\|x\| \|y\|} = \frac{\sum_{i=1}^{d} x_i y_i}{\sqrt{\sum_{i=1}^{d} x_i^2} \sqrt{\sum_{i=1}^{d} y_i^2}}
\]

• If we view the items as sets then we can use the Jaccard Similarity

\[
J\text{Sim}(X, Y) = \frac{|X \cap Y|}{|X \cup Y|}
\]

Figure 2.16. Geometric illustration of the cosine measure.
Classification approach

• Using the user and item features we can construct a classifier that tries to predict if a user will like a new item
Limitations of content-based approach

• Finding the appropriate features
  – e.g., images, movies, music

• Overspecialization
  – Never recommends items outside user’s content profile
  – People might have multiple interests
Collaborative filtering

Two users are similar if they rate the same items in a similar way.

Recommend to user C, the items liked by many of the most similar users.
Which pair of users do you consider as the most similar?

What is the right definition of similarity?
### User Similarity

<table>
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<tr>
<td>A</td>
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<td>1</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
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<td>1</td>
<td>1</td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
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<td></td>
<td></td>
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<td>1</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

**Jaccard Similarity:** users are sets of movies

Disregards the ratings.

- $\text{Jsim}(A,B) = \frac{1}{5}$
- $\text{Jsim}(A,C) = \frac{1}{2}$
- $\text{Jsim}(B,D) = \frac{1}{4}$
## User Similarity

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<td>3</td>
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**Cosine Similarity:**

Assumes zero entries are negatives:

\[ \cos(A, B) = 0.38 \]
\[ \cos(A, C) = 0.32 \]
## User Similarity

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<th>Star Wars 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>2/3</td>
<td></td>
<td></td>
<td>5/3</td>
<td>-7/3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B</td>
<td>1/3</td>
<td>1/3</td>
<td>-2/3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C</td>
<td></td>
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</tr>
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</table>

**Normalized Cosine Similarity:**
- Subtract the mean rating per user and then compute Cosine (correlation coefficient)

\[
Corr(A,B) = 0.092 \\
Corr(A,C) = -0.559
\]
User-User Collaborative Filtering

For a user $u$, find the set $\text{TopK}(u)$ of the $K$ users whose ratings are most “similar” to $u$’s ratings.

Estimate $u$’s ratings based on ratings of users in $\text{TopK}$ using some aggregation function. For item $i$:

$$\hat{r}_{ui} = \frac{1}{Z} \sum_{v \in \text{TopK}(u)} \text{sim}(u, v) r_{vi}$$

$$Z = \sum_{v \in \text{TopK}(u)} \text{sim}(u, v)$$

Modeling deviations:

$$\hat{r}_{ui} = \overline{r}_u + \frac{1}{Z} \sum_{v \in \text{TopK}(u)} \text{sim}(u, v) (\overline{r}_v - r_{vi})$$

Advantage: for each user we have small amount of computation.
Item-Item Collaborative Filtering

- We can **transpose (flip)** the matrix and perform the same computation as before to define similarity between items
  - Intuition: Two items are similar if they are rated in the same way by many users.
  - Better defined similarity since it captures the notion of **genre** of an item
    - Users may have multiple interests.
- Algorithm: For each user u and item i
  - Find the set $TopK_u(i)$ of **most similar items** to item i that have been rated by user u.
  - **Aggregate** their ratings to predict the rating for item i.
- Disadvantage: we need to consider each user-item pair separately
Evaluation

• Split the data into train and test set
  – Keep a fraction of the ratings to test the accuracy of the predictions

• Metrics:
  – Root Mean Square Error (RMSE) for measuring the quality of predicted ratings:
    \[ RMSE = \frac{1}{n} \sqrt{\sum_{i,j} (\hat{r}_{ij} - r_{ij})^2} \]

  – Precision/Recall for measuring the quality of binary (action/no action) predictions:
    • Precision = fraction of predicted actions that were correct
    • Recall = fraction of actions that were predicted correctly

  – Kendal’ tau for measuring the quality of predicting the ranking of items:
    • The fraction of pairs of items that are ordered correctly
      – The fraction of pairs that are ordered incorrectly
Model-Based Collaborative Filtering

• So far we have looked at specific user-item combinations

• A different approach looks at the full user-item matrix and tries to find a model that explains how the ratings of the matrix are generated
  – If we have such a model, we can predict the ratings that we do not observe.

• Latent factor model:
  – (Most) models assume that there are few (K) latent factors that define the behavior of the users and the characteristics of the items
Latent Factor Models

Geared towards females

The Color Purple

Sense and Sensibility

Serious

Amadeus

Geared towards males

Braveheart

Lethal Weapon

Ocean’s 11

The Lion King

Funny

Sense and Sensibility

The Princess Diaries

Independence Day

Dumb and Dumber

Linear algebra

- We assume that vectors are **column vectors**.
- We use $v^T$ for the **transpose** of vector $v$ (**row vector**)

- **Dot product**: $u^T v$ ($1 \times n$, $n \times 1 \rightarrow 1 \times 1$)
  - The dot product is the **projection** of vector $v$ on $u$ (and vice versa)
  - $[1, 2, 3] \begin{bmatrix} 4 \\ 1 \\ 2 \end{bmatrix} = 12$
  - $u^T v = ||v|| ||u|| \cos(u, v)$

  - If $||u|| = 1$ (**unit vector**) then $u^T v$ is the **projection length** of $v$ on $u$
  - If both $u$ and $v$ are unit vectors dot product is the **cosine similarity** between $u$ and $v$.

- $[-1, 2, 3] \begin{bmatrix} 4 \\ -1 \\ 2 \end{bmatrix} = 0$ : **orthogonal** vectors

  - **Orthonormal** vectors: two unit vectors that are orthogonal
Rank

- **Row space** of $A$: The set of vectors that can be written as a linear combination of the *rows* of $A$
  - All vectors of the form $\mathbf{v} = \mathbf{u}^T \mathbf{A}$

- **Column space** of $A$: The set of vectors that can be written as a linear combination of the *columns* of $A$
  - All vectors of the form $\mathbf{v} = \mathbf{A} \mathbf{u}$.

- **Rank** of $A$: the number of *linearly independent* row (or column) vectors
  - These vectors define a *basis* for the row (or column) space of $A$

- **Example**
  - Matrix $\mathbf{A} = \begin{bmatrix} 1 & 2 & 1 \\ -2 & -3 & 1 \\ 3 & 5 & 0 \end{bmatrix}$ has rank $r=2$
    - **Why?** The first two rows are linearly independent, so the rank is at least 2, but all three rows are linearly dependent (the first is equal to the sum of the second and third) so the rank must be less than 3.
Rank-1 matrices

• In a rank-1 matrix, all columns (or rows) are multiples of the same column (or row) vector

\[
A = \begin{bmatrix}
1 & 2 & -1 \\
2 & 4 & -2 \\
3 & 6 & -3
\end{bmatrix}
\]

• All rows are multiples of \( r^T = [1, 2, -1] \)
• All columns are multiples of \( c = [1, 2, 3]^T \)

• External product: \( uv^T \) (\( n \times 1 \), \( 1 \times m \) \( \rightarrow \) \( n \times m \))
  – The resulting \( n \times m \) has rank 1: all rows (or columns) are linearly dependent

\[
A = \begin{bmatrix}
1 \\
2 \\
3
\end{bmatrix}
\begin{bmatrix}
1 \\
2 \\
-1
\end{bmatrix} = cr^T
\]
Singular Value Decomposition

\[ A = U \Sigma V^T = [u_1, u_2, \ldots, u_r] \begin{bmatrix} \sigma_1 & 0 & \cdots & 0 \\ 0 & \sigma_2 & \cdots & 0 \\ & & \ddots & \vdots \\ 0 & 0 & \cdots & \sigma_r \end{bmatrix} [v_1^T, v_2^T, \ldots, v_r^T] \]

- \( \sigma_1 \geq \sigma_2 \geq \cdots \geq \sigma_r \): singular values of matrix \( A \)
- \( u_1, u_2, \ldots, u_r \): left singular vectors of \( A \)
- \( v_1, v_2, \ldots, v_r \): right singular vectors of \( A \)

\[ A = \sigma_1 u_1 v_1^T + \sigma_2 u_2 v_2^T + \cdots + \sigma_r u_r v_r^T \]

- \( r \): rank of matrix \( A \)
Singular Value Decomposition

• The **left singular vectors** are an **orthonormal basis** for the **column space** of $A$.

• The **right singular vectors** are an **orthonormal basis** for the **row space** of $A$.

• If $A$ has rank $r$, then $A$ can be written as the sum of $r$ rank-1 matrices

• There are $r$ **“linear components” (trends)** in $A$.
  – **Linear trend**: the tendency of the row vectors of $A$ to align with vector $v$
  – **Strength of the i-th linear trend**: $||Av_i|| = \sigma_i$
Symmetric matrices

• Special case: $A$ is symmetric positive definite matrix

$$A = \lambda_1 u_1 u_1^T + \lambda_2 u_2 u_2^T + \cdots + \lambda_r u_r u_r^T$$

• $\lambda_1 \geq \lambda_2 \geq \cdots \geq \lambda_r \geq 0$: Eigenvalues of $A$

• $u_1, u_2, \ldots, u_r$: Eigenvectors of $A$
An (extreme) example

• User-Movie matrix
  – Blue and Red rows (columns) are linearly dependent

• There are two prototype users (vectors of movies): blue and red
  – To describe the data is enough to describe the two prototypes, and the projection weights for each row

• $A$ is a rank-2 matrix

$$A = [w_1, w_2] \begin{bmatrix} d_1^T \\ d_2^T \end{bmatrix}$$
SVD — Example: Users-to-Movies

- \( A = U \Sigma V^T \) - example: Users to Movies

J. Leskovec, A. Rajaraman, J. Ullman: 
Mining of Massive Datasets, 
http://www.mmds.org
SVD – Example: Users-to-Movies

- $A = U \Sigma V^T$ - example: Users to Movies

\[
\begin{pmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 0 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 0 & 0 & 2 & 2
\end{pmatrix}
= 
\begin{pmatrix}
0.14 & 0.00 \\
0.42 & 0.00 \\
0.56 & 0.00 \\
0.70 & 0.00 \\
0.00 & 0.60 \\
0.00 & 0.75 \\
0.00 & 0.30
\end{pmatrix}
\begin{pmatrix}
12.4 & 0 \\
0 & 9.5
\end{pmatrix}
\begin{pmatrix}
0.58 & 0.58 & 0.58 & 0.00 & 0.00 \\
0.00 & 0.00 & 0.00 & 0.71 & 0.71
\end{pmatrix}
\]
SVD – Example: Users-to-Movies

- $A = U \Sigma V^T$ - example: Users to Movies

$A$ is the original matrix of user-to-movie ratings. $U$ and $V$ are matrices that capture the latent factors for users and movies, respectively. $\Sigma$ is a diagonal matrix containing the singular values.

The matrix $U$ is often referred to as the “user-to-concept” similarity matrix.
### SVD – Example: Users-to-Movies

- \( A = U \Sigma V^T \) - example: Users to Movies

**Matrix**

<table>
<thead>
<tr>
<th>SciFi</th>
<th>Romance</th>
<th>Serenity</th>
<th>Casablanca</th>
<th>Amelie</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
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<td>4</td>
<td>4</td>
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<tr>
<td>0</td>
<td>0</td>
<td>0</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

**SciFi-concept**

\[
\begin{bmatrix}
0.14 & 0.00 \\
0.42 & 0.00 \\
0.56 & 0.00 \\
0.70 & 0.00 \\
0.00 & 0.60 \\
0.00 & 0.75 \\
0.00 & 0.30 \\
\end{bmatrix}
\]

**Romance-concept**

\[
\begin{bmatrix}
12.4 & 0 \\
0 & 9.5 \\
\end{bmatrix}
\]

\[
\begin{bmatrix}
0.58 & 0.58 & 0.58 & 0.00 & 0.00 \\
0.00 & 0.00 & 0.00 & 0.71 & 0.71 \\
\end{bmatrix}
\]

- \( V \) is “movie to concept” similarity matrix

---

SVD – Example: Users-to-Movies

- $A = U \Sigma V^T$ - example: Users to Movies

\[
\begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 0 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 0 & 0 & 2 & 2 \\
\end{bmatrix}
= \begin{bmatrix}
0.14 & 0.00 \\
0.42 & 0.00 \\
0.56 & 0.00 \\
0.70 & 0.00 \\
0.00 & 0.60 \\
0.00 & 0.75 \\
0.00 & 0.30 \\
\end{bmatrix}
\times \begin{bmatrix}
12.4 & 0 \\
0 & 9.5 \\
\end{bmatrix}
\times
\begin{bmatrix}
0.58 & 0.58 & 0.58 & 0.00 & 0.00 \\
0.00 & 0.00 & 0.00 & 0.71 & 0.71 \\
\end{bmatrix}
\]

$\Sigma$ is the “concept strength” matrix.
An (more realistic) example

• User-Movie matrix

\[
A = \begin{bmatrix}
    & & & \\
    & & & \\
    & & & \\
    & & & \\
\end{bmatrix}
\]

• There are two prototype users and movies but they are noisy
SVD – Example: Users-to-Movies

- $A = U \Sigma V^T$ - example: Users to Movies

$$\begin{pmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2
\end{pmatrix} = \begin{pmatrix}
\begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2
\end{bmatrix} \\
\Sigma \\
V^T
\end{pmatrix}$$

A more realistic scenario

SVD – Example: Users-to-Movies

- \( A = U \Sigma V^T \) - example: Users to Movies
# SVD – Example: Users-to-Movies

- \( A = U \Sigma V^T \) - example: Users to Movies

\[ \begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2 \\
\end{bmatrix} = \begin{bmatrix}
0.13 & -0.02 & -0.01 \\
0.41 & -0.07 & -0.03 \\
0.55 & -0.09 & -0.04 \\
0.68 & -0.11 & -0.05 \\
0.15 & 0.59 & 0.65 \\
0.07 & 0.73 & -0.67 \\
0.07 & 0.29 & 0.32 \\
\end{bmatrix} \]

SciFi-concept

Romance-concept

The first two vectors are more or less unchanged
SVD – Example: Users-to-Movies

• $A = U \Sigma V^T$ - example: Users to Movies

The third vector has a very low singular value

SVD - Interpretation

‘movies’, ‘users’ and ‘concepts’:

- \( \mathbf{U} \): user-to-concept similarity matrix
- \( \mathbf{V} \): movie-to-concept similarity matrix
- \( \Sigma \): its diagonal elements: ‘strength’ of each concept
Rank-k approximation

• In the last User-Movie matrix we have more than two singular vectors, but the strongest ones are still about the two types.
  – The third models the noise in the data
• By keeping the two strongest singular vectors we obtain most of the information in the data.
  – This is a rank-2 approximation of the matrix A
  – This is the best rank-2 approximation of A
    • The best two latent factors
SVD as an optimization

- The rank-k approximation matrix $A_k$ produced by the top-k singular vectors of A minimizes the sum of square errors for the entries of matrix $A$

\[
A_k = \arg \max_{B: \text{rank}(B) = k} \sum_{i,j} (A_{ij} - B_{ij})^2
\]

\[
\|A - B\|_F^2 = \sum_{i,j} (A_{ij} - B_{ij})^2
\]
Example

\[ \begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2
\end{bmatrix} \approx \begin{bmatrix}
0.13 & -0.02 & -0.01 \\
0.41 & -0.07 & -0.03 \\
0.55 & -0.09 & -0.04 \\
0.68 & -0.11 & -0.05 \\
0.15 & 0.59 & 0.65 \\
0.07 & 0.73 & -0.67 \\
0.07 & 0.29 & 0.32
\end{bmatrix} \times \begin{bmatrix}
12.4 & 0 & 0 \\
0 & 9.5 & 0 \\
0 & 0 & 13
\end{bmatrix} \times \begin{bmatrix}
0.56 & 0.59 & 0.56 & 0.09 & 0.09 \\
-0.12 & 0.02 & -0.12 & 0.69 & 0.69 \\
0.40 & -0.80 & 0.40 & 0.09 & 0.09
\end{bmatrix} \]
Example

\[
\begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2
\end{bmatrix} \approx
\begin{bmatrix}
0.13 & -0.02 \\
0.41 & -0.07 \\
0.55 & -0.09 \\
0.68 & -0.11 \\
0.15 & 0.59 \\
0.07 & 0.73 \\
0.07 & 0.29
\end{bmatrix}
\times
\begin{bmatrix}
12.4 & 0 \\
0 & 9.5
\end{bmatrix}
\times
\begin{bmatrix}
0.56 & 0.59 & 0.56 & 0.09 & 0.09 \\
-0.12 & 0.02 & -0.12 & 0.69 & 0.69
\end{bmatrix}
\]
Example

\[
\begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
3 & 3 & 3 & 0 & 0 \\
4 & 4 & 4 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2 \\
\end{bmatrix} \approx \begin{bmatrix}
0.92 & 0.95 & 0.92 & 0.01 & 0.01 \\
2.91 & 3.01 & 2.91 & -0.01 & -0.01 \\
3.90 & 4.04 & 3.90 & 0.01 & 0.01 \\
4.82 & 5.00 & 4.82 & 0.03 & 0.03 \\
0.70 & 0.53 & 0.70 & 4.11 & 4.11 \\
-0.69 & 1.34 & -0.69 & 4.78 & 4.78 \\
0.32 & 0.23 & 0.32 & 2.01 & 2.01 \\
\end{bmatrix}
\]

Frobenius norm:

\[
\|M\|_F = \sqrt{\sum_{ij} M_{ij}^2}
\]

\[
\|A-B\|_F = \sqrt{\sum_{ij} (A_{ij}-B_{ij})^2}
\]

is “small”
Latent Factor Models

- “SVD” on Netflix data: \( R \approx Q \cdot P^T \)

\[
SVD: A = U \Sigma V^T
\]

For now let’s assume we can approximate the rating matrix \( R \) as a product of “thin” \( Q \cdot P^T \)

- \( R \) has missing entries but let’s ignore that for now!

- Basically, we will want the reconstruction error to be small on known ratings and we don’t care about the values on the missing ones

---

Ratings as Products of Factors

- How to estimate the missing rating of user \( x \) for item \( i \)?

\[
\hat{r}_{xi} = q_i^T \cdot p_x = \sum_f q_{if} \cdot p_{xf}
\]

- \( q_i \) = row \( i \) of \( Q \)
- \( p_x \) = column \( x \) of \( P^T \)
Ratings as Products of Factors

• How to estimate the missing rating of user \( x \) for item \( i \)?

\[
\hat{r}_{xi} = q^T_i \cdot p_x = \sum_f q_{if} \cdot p_{xf}
\]

\( q_i = \text{row } i \text{ of } Q \)

\( p_x = \text{column } x \text{ of } P^T \)
Ratings as Products of Factors

• How to estimate the missing rating of user \( x \) for item \( i \)?

\[
\hat{r}_{xi} = q_i^T \cdot p_x = \sum_f q_{if} \cdot p_{xf}
\]

\( q_i = \) row \( i \) of \( Q \)
\( p_x = \) column \( x \) of \( P^T \)
Latent Factor Models

Geared towards females

Geared towards males

Serious

Funny

The Color Purple

Sense and Sensibility

The Lion King

The Princess Diaries

Ocean’s 11

Lethal Weapon

Amadeus

Braveheart

Sense and Sensibility

Funny

Factor 1

Factor 2

The Princess Diaries

Sense and Sensibility

Ocean’s 11

Lethal Weapon

Dumb and Dumber

Independence Day

Amadeus

Braveheart
Latent Factor Models

Factor 1
Geared towards males

Factor 2
Funny

The Princess Diaries
Geared towards females

Sense and Sensibility

Serious
Amadeus

Geared towards males

Ocean’s 11

Lethal Weapon

Dumb and Dumber

The Lion King

The Color Purple

Braveheart

Independence Day

Sense and Sensibility

The Lion King

The Princess Diaries

The Color Purple

Amadeus

Geared towards females
Example

Missing ratings

\[
\begin{bmatrix}
1 & 1 & 1 & 0 & 0 \\
0 & 3 & 3 & 0 & 0 \\
4 & 4 & 0 & 0 & 0 \\
5 & 5 & 5 & 0 & 0 \\
0 & 2 & 0 & 4 & 4 \\
0 & 0 & 0 & 5 & 5 \\
0 & 1 & 0 & 2 & 2
\end{bmatrix}
\begin{bmatrix}
0.14 & -0.06 & -0.04 \\
0.30 & -0.11 & -0.61 \\
0.43 & -0.16 & 0.76 \\
0.74 & -0.31 & -0.18 \\
0.15 & 0.53 & 0.02 \\
0.07 & 0.70 & -0.03 \\
0.07 & 0.27 & 0.01
\end{bmatrix}
\begin{bmatrix}
12.4 & 0 & 0 \\
0 & 9.5 & 0 \\
0 & 0 & 1.3
\end{bmatrix}
\]
Example

- Reconstruction of missing ratings

\[
\begin{pmatrix}
0.96 & 1.14 & 0.82 & -0.01 & -0.01 \\
1.94 & 2.32 & 1.66 & 0.07 & 0.07 \\
2.77 & 3.32 & 2.37 & 0.08 & 0.08 \\
4.84 & 5.74 & 4.14 & -0.08 & 0.08 \\
0.40 & 1.42 & 0.33 & 4.06 & 4.06 \\
-0.42 & 0.63 & -0.38 & 4.92 & 4.92 \\
0.20 & 0.71 & 0.16 & 2.03 & 2.03
\end{pmatrix}
\]
Latent Factor Models

- SVD also considers entries that are missing!
- Use specialized methods to find $P$, $Q$

$$\min_{P,Q} \sum_{(i,x) \in R} (r_{xi} - q_i^T \cdot p_x)^2$$

$$\hat{r}_{xi} = q_i^T \cdot p_x$$

- **Note:**
  - We don’t require cols of $P$, $Q$ to be orthogonal/unit length
  - $P$, $Q$ map users/movies to a latent space
Back to Our Problem

• **Want to minimize SSE for unseen test data**

• **Idea:** Minimize SSE on **training data**
  – Want large $k$ (# of factors) to capture all the signals
  – But, SSE on **test data** begins to rise for $k > 2$

• **This is a classical example of overfitting:**
  – With too much freedom (too many free parameters) the model starts fitting noise
    • That is it fits too well the training data and thus **not generalizing** well to unseen test data
Dealing with Missing Entries

• To solve overfitting we introduce regularization:
  – Allow rich model where there are sufficient data
  – Shrink aggressively where data are scarce

\[
\min_{P,Q} \sum_{\text{training}} (r_{xi} - q_i^T p_x)^2 + \left[ \lambda_1 \sum_x \|p_x\|^2 + \lambda_2 \sum_i \|q_i\|^2 \right]
\]

\(\lambda_1, \lambda_2 \ldots\) user set regularization parameters

**Note:** We do not care about the “raw” value of the objective function, but we care in \(P,Q\) that achieve the minimum of the objective.
The Effect of Regularization

\[ \min_{P,Q} \sum_{\text{training}} (r_{xi} - q_i p_x)^2 + \lambda \left[ \sum_s \|p_s\|^2 + \sum_i \|q_i\|^2 \right] \]

\[ \min_{\text{factors}} \text{"error"} + \lambda \text{"length"} \]
The Effect of Regularization

The Color Purple

The Princess Diaries

Sense and Sensibility

Geared towards females

serious

factor 1

Oceans’s 11

Geared towards males

funny

Factor 2

The Lion King

The Lion King

The Effect of Regularization

\[ \min_{P,Q} \sum_{i} (r_{xi} - q_{i}p_{i})^2 + \lambda \left( \sum_{i} ||p_{i}||^2 + \sum_{i} ||q_{i}||^2 \right) \]

\[ \min_{\text{factors}} \text{“error”} + \lambda \text{“length”} \]

The Effect of Regularization

The Color Purple

Sense and Sensibility

Ocean's 11

Geared towards females

serious

Amadeus

Geared towards males

Braveheart

Lethal Weapon

Sense and Sensibility

The Lion King

Independence Day

The Princess Diaries

Dumb and Dumber

min \sum_{i} (r_{xi} - q_{xi}p_{xi})^2 + \lambda \left[ \sum_{x} \|p_{xi}\|^2 + \sum_{i} \|q_{xi}\|^2 \right]

min_{factors} \text{"error"} + \lambda \text{"length"}
The Effect of Regularization

\[
\min_{P,Q} \sum_{i \in \text{training}} (r_{xi} - q_i p_i)^2 + \lambda \left[ \sum_i \|x_i\|^2 + \sum_i \|q_i\|^2 \right]
\]

\[
\min_{\text{factors}} \ \text{“error”} + \lambda \ \text{“length”}
\]
Latent factors

- To find the P,Q that minimize the error function we can use (stochastic) gradient descent

- We can define different latent factor models that apply the same idea in different ways
  - Probabilistic/Generative models.

- The latent factor methods work well in practice, and they are employed by most sophisticated recommendation systems
Pros and cons of collaborative filtering

• Works for any kind of item
  – No feature selection needed
• Cold-Start problem:
  – New user problem
  – New item problem
• Sparsity of rating matrix
  – Cluster-based smoothing?
The Netflix Challenge

• 1M prize to improve the prediction accuracy by 10%
Social Recommendations

- Suppose that except for the rating matrix, you are also given a social network of all the users
  - Such social networks exist in sites like Yelp, Foursquare, Epinions, etc
Social Recommendations

• How can we use the social network to improve recommendations?
  – **Homophily**: connected users are likely to have similar ratings.
Social Recommendations

• Ideas?
  – For a user who has no ratings, but has friends take the average of the friends to be the predicted rating
    • Use relationship strength when available
  – Combine the rating similarity and neighborhood rating to predict rating.
  – Use social network to determine similarity between users.
Social Recommendations

Geared towards females

The Color Purple

The Princess Diaries

Sense and Sensibility

Serious

Amadeus

Funny

Ocean’s 11

The Lion King

Lethal Weapon

Braveheart

Geared towards males

We do not have enough information for Dave to predict

Dumb and Dumber

Social Recommendations

But we know that he is good friends with Charlie for whom we know what he likes.

Social Recommendations

The Princess Diaries
The Color Purple
Sense and Sensibility

Serious
Amadeus

Geared towards males

Funny

Ocean’s 11
Lethal Weapon
Braveheart

Geared towards females

The Lion King

This can help us adjust the ratings for Dave to be closer to those of Charlie

Social Regularization

- Mathematically, this means that we add an additional regularization term to our optimization function:

$$\min_{P,Q} \left\{ \sum_{r_{ix}} (r_{ix} - q^T_i p_x)^2 + \lambda \left[ \sum_{i} \| q_i \|^2 + \sum_{x} \| p_x \|^2 \right] + \beta \sum_{x,y} w_{xy} \| p_x - p_y \|^2 \right\}$$

- $w_{xy}$: strength of the connection between $x$ and $y$
- $\| p_x - p_y \|$: the difference between the latent preferences of the users.
Social Regularization

• Helps in giving additional information about the preferences of the users
• Helps with sparse data since it allows us to make inferences for users for whom we have little data.

• The same idea can be applied in different settings
Example: Linear regression

• Regression: Create a model to predict a continuous value.

• Given a dataset of the form \{(x_1, y_1), \ldots, (x_n, y_n)\} find a linear function that given the vector $x_i$ predicts the $y_i$ value as $y'_i = w^T x_i$
  
  – Find a vector of weights $w$ that minimizes the sum of square errors

$$\sum_i (w^T x_i - y_i)^2$$

  – Several techniques for solving the problem. Closed form solution.
Linear regression task

• Example application: we want to predict the popularity of a blogger.
  – We can create features about the text of the posts, length, frequency, topics, etc.
  – Using training data we can find the linear function that best predicts the popularity
Linear regression with social regularization

- Suppose now that we have a social network between bloggers: there is a link between two bloggers if they follow each other.
  - Assumption: bloggers that are linked are likely to be of similar quality.
- Minimize:
  \[
  \sum_i (w^T x_i - y_i)^2 + \alpha \sum_{(i,j) \in E} (w^T x_i - w^T x_j)^2
  \]
  - Regression Cost
  - Regularization Cost
- This can be written as:
  \[
  \sum_i (w^T x_i - y_i)^2 + \alpha w^T X L_A X^T w
  \]
  - \(L_A\): The Laplacian of the adjacency matrix
- There is still a closed form solution.

This is sometimes also called network smoothing
Collective Classification

• The same idea can be applied to classification problems:
  – Classification: create a model that given a set of features predicts a discrete class label
    • E.g. predict what a facebook user will vote in the next election.
    • We can use the postings of the user to train a model that predicts among the existing parties (independent classification)
• We also have the Facebook social network information:
  – It is reasonable to assume that people that are connected are more likely to vote the same or similar way
  – We want to collectively assign labels so that connected nodes are likely to get similar labels
Collective Classification

• A general formulation:
  – Given a graph $G = (V, E)$ find a labeling $f : V \rightarrow L$ of the nodes of a graph such that the following cost is minimized:
    \[
    \sum_{v \in V} cost(v, f(v)) + \sum_{(v, u) \in E} dist(f(v), f(u))
    \]
    
    Classification Cost \hspace{2cm} Separation Cost

• This idea has been studied in many different settings and has many different names
  – Ising model
  – Markov Random Fields
  – Metric Labeling
  – Graph Regularization
  – Graph Smoothing
Social network factorization

• Main idea: the social network adjacency matrix can also be factorized
  – Usually we assume a weighted directed graph (either explicitly (trust), or implicitly (normalized degree))
  – Intuition: user connections are due to underlying latent factors that cause them to connect.
    \[ A = YZ^T \]

where \( Y, Z \in \mathbb{R}^{N \times K} \)

\( Y \): the latent factors that describe how a user trusts other users
\( Z \): the latent factors that describe how a user is trusted by other users
Co-factorization

- Force the latent factors that describe user purchase behavior to be the same as those that describe trust behavior

\[- Y = P \]

\[
\min_{P, Q} \left\{ \sum_{r_{ix}} (r_{ix} - q_i^T p_x)^2 + \sum_{x,y} (A_{x,y} - p_x z_y^T) + \lambda \left[ \sum_i \|q_i\|^2 + \sum_x \|p_x\|^2 + \sum_x \|z_x\|^2 \right] \right\}
\]